

## North Shore Medical Center: Insurance Plans Accepted

Updated September 2021

### Important information about insurance accepted

- **Always check with your own health insurance provider.** You should always check with your own health insurance plan before getting care to make sure you understand your covered benefits and costs.
- The insurance plans listed are accepted by North Shore Medical Center and the physicians who work for that hospital. There are also physicians who are affiliated with but do not work for North Shore Medical Center Hospital. These doctors may accept different insurances than our hospitals. To make sure your physician accepts your insurance, please check with their office before you schedule an appointment.
- Many insurance plans are now considered “tiered” plans, and have different levels of costs depending on where you go for care. The information below should be used as a reference, but it is important that you check with your own health insurance plan to see what level of coverage you will receive. Even if you see your insurance plan listed, additional referrals or authorizations may be required. Some services may not be covered by your insurance coverage at every location. The level of coverage provided to you is determined by your insurer.
- Also, many health insurance plans may use other companies to cover certain services such as behavioral health (mental health) or transplant related services. Please contact your health insurance plan or employer for your specific questions.
- If your health insurance plan or product is not listed below, please contact your insurance plan to find out for sure what coverage may be available to you.

Insurer	Plan Type Accepted
Aetna	HMO, PPO, Indemnity, Student Health/Chickering, ASA, Medicare Advantage
AllWays Health Partners	HMO, ConnectorCare, QHP, PPO, Allies (for specialty/referral care only, does not include primary care). MassHealth ACO: My Care Family (for specialty/referral care only, does not include primary care)
Blue Cross Blue Shield of Massachusetts	HMO, POS, BBA, FEP, Indemnity, PPO, Medicare Advantage (does not include products using the Select Limited Blue Provider Network or Silver/Bronze Pathways). Blue Cross Out of State Medicaid Replacement products are out of network.
BMC HealthNet	Connectorcare, QHP (Silver tier only), BMC Healthnet MCO and BMC Healthnet Community Alliance ACO for specialty care only, does not

	include primary care. BMC SCO, Mercy Alliance, Signature or Southcoast ACO are not accepted.
Cigna	HMO, POS, PPO, Indemnity and Cigna Affiliates.
Commonwealth Care Alliance	SCO, ICO One Care
Coventry/First Health	PPO
Fallon Health	PPO, Select Care, Medicare Advantage. Does not include Direct, Steward, Tiered, Community Care products or Fallon ACO plans.
Harvard Pilgrim Health Care	HMO, POS, PPO, HPI, Student Resources, Medicare Advantage. Elevate, Focus, HPI Select, or Primary Choice products are not accepted.
Health New England	PPO only, no other products accepted.
Humana	PPO, POS and Medicare Advantage PPO only (does not include Medicare Advantage HMO).
MultiPlan/ Private Healthcare Systems	PPO
Senior Whole Health	Medicare Advantage/SCO
TriCare	East and Tricare for Life. West with plan authorization.
Tufts Health Plan	HMO, POS, EPO, PPO, Carelink, Medicare Advantage, SCO. Tufts Select, Spirit or USFHP are not accepted.
Tufts Public Plans	MassHealth ACO Plans: Tufts Health Boston Children's ACO and MCO (for specialty/referral care only, does not include primary care). SCO, Direct and other ACO plans are not accepted
UniCare	Indemnity, Community Choice, PPO.
United	HMO, POS, PPO, Student Resources, Indemnity, Medicare Advantage, Senior Care Options (does not include Community Out of State Medicaid products or non-Choice plans). VA Community Care Network with plan authorization.